



Dear Parents and Carers

Toast and Crackers is here!

We are pleased to share that our new wraparound care club at the Junior School, ***Toast and Crackers*** will be welcoming the children from tomorrow both for before and after school play, activities and quiet space. The clubs are now live on the Arbor app and Arbor Parent Portal for bookings. Arbor help and guidance pages can be found using this [link](#).

Toast and Crackers staffing teams

The Toast and Crackers team will include staff members from the classroom and lunchtime teams as follows:

AM sessions run between 8.00am-8.40am

- Miss Charlotte Thompson - Playworker
- Mrs Abi Henley - Playworker

PM Sessions run between 3.20pm -6pm

- Mrs Michele Kitley - Club Leader
- Miss Izzy Batten - Club Leader
- Mrs Jayne Ball - Playworker

Food options and activities

Over the summer the team have been reviewing the food options and activities they offer. In the first few weeks the children will have the opportunity to share reading time on the beanbags in the book corner, make bracelets, dreamcatchers and seasonal activities at the art and crafts table or use the outdoor space for games and sports. The snack menu for wraparound care after school will include toast and crackers(!) pick & mix fruit & vegetable options in addition to wrap options on selected days. We look forward to hearing from the children what they enjoy the most and we will keep the snack menu and activity plan updated.

Please note that a snack menu is only offered at the PM session currently.

Arbor booking system

As we shared at the end of term, the wraparound care clubs will now be administered by the School they are held in (Hiltingbury Infant or Hiltingbury Junior) and you will be able to access the booking and payment system via the Arbor app for the School your child attends. All existing balances have been transferred to the wraparound care account in Arbor for your child. Childcare vouchers have continued to be received in the normal way throughout the summer break and these will be added to Arbor accounts on a weekly basis. The childcare voucher credits received over the summer will be completed and credited today. Please ensure that if you are paying by voucher for the Infant School club that it is updated to their registration number.

The new club booking system via Arbor will give access for:

- Parents and Carers to book required sessions using the app, paying at the time of booking. **Only paid bookings will add your child to the register for the club**
- Sessions can be booked online up until 8am on the day for Toast and Crackers AM session
- Sessions to be booked online up until 2pm each day for Toast and Crackers PM session
- A credit balance can be held on your account including from childcare / HMRC vouchers
- Booking sessions will be available in 4 time slots:
 - £3.50 - 8am to 8.40am
 - £5 - 3.20pm to 4.30pm
 - £10 - 3.20pm to 5.30pm
 - £12.50 - 3.20pm to 6pm
- If your child attends an after school activity / sports club and joins at 4.20pm the charges will be as follows:
 - £5 - 4.20pm to 5.30pm
 - £7.50 - 4.20pm to 6pm

Cancellation of club sessions

The club provision remains as flexible as possible and the cancellation of sessions can still be made by contacting the school office via toastandcrackers@hiltingburyjuniorschool.co.uk or by calling 02380 261808:

- Cancellations can be made before 8am on the day of the booking for Toast and Crackers AM session and the charge will be credited back to your account

- Cancellations can be made before 12pm on the day of the booking for Toast and Crackers PM session and the charge will be credited back to your account (this cut off time helps us with staffing and food / activity preparation)
- We will still credit your account if your child is sent home unwell after 12pm however, we still ask you to cancel the session

Arrival and collection

Drop off and collection for the clubs for this half term will be via Gate 5, next to the office front door. Children arriving for the am session will go onto the playground and use the lodges if it's raining. Parents collecting from the pm session will press the video camera doorbell and wait at Gate 5 for their child to be brought to them. Or ask a member of staff on the playground to collect their child.

Contact details

The club mobile is turned on each day after 4pm 07562 646272. Before that please use the office School number to get in touch 02380 261808 - before 4pm. Enquiries for the club and sharing voucher remittances can be sent via toastandcrackers@hiltingburyjuniorschool.co.uk

We are excited to share the activities that the children will have the opportunity to enjoy at Toast and Crackers and we will keep you updated with posts on our social media pages.

Best wishes

The Toast and Crackers team

