

We are always keen to hear from members of the school community to enable our school to become even better and are frequently asking parents for their feedback, either through paper or on-line surveys or through more informal methods such as chatting with the Headteacher on the school gate. Here is a summary of what parents said and what we have done as a result.

Autumn Term 2013	
You said...	So we ...
You would like more notice of events, such as parents' evening, so that you can organise work shifts etc.	Are sharing dates with you as soon as we have agreed them in school and are putting them in the Hiltingbury Highlights each week
You would like more control as to when your parents' evening appointment is	Invested in an on-line booking service so you can select your own time
You would like more information regarding your child's progress	Created a new summary sheet to be shared at parents' evenings and are now producing end of term summaries that can be sent home
You would like longer appointments at parents' evenings	Looked at extending each one by 5 minutes but that would add approximately 3 hours to the time taken for each teacher. Instead we have reminded parents that you are welcome to make appointments throughout the year and are not restricted to the two
There are not enough opportunities for pupil voice in school and that there are many children who would like the chance to take part	Have created the following new groups: Charity Group, Green Group, Junior H&S reps, Play Leaders, Junior HSPTA. These sit alongside the groups which already existed: House Captains, Pupil Forum, Learning Council and Junior Librarians.
There was confusion between what children were allowed to bring in from home as a healthy snack for break time and what was on offer from the snack shop at lunch time.	Looked at the snack shop options and made sure that they were all fruit, fruit juice or the fresh bread roll (baked on site) as a slow release carbohydrate.
You enjoyed being invited in for the Harvest Assembly.	Created a programme of class assemblies and also gave the opportunity for family members to join us for the Christmas assembly, wishes
Year 2 parents who attended the Open Evening for 2014 entrants said they would like to see around the	Booked in 4 opening mornings/afternoons with tours of the school

Spring Term 2014

You said...	So we ...
You would like Hiltingbury Highlights to open as the email rather than as a separate attachment	Worked out how to do that! As you open your email now it should be in the main body of the text
You would like the Parents' Forum meetings to be held at different times so that those of you who work in the day can attend some	This had already been planned. The first one was a morning, the second an afternoon and the third one, coming in March, is an evening event. We hope that this will be helpful.
You would like the INSET days to be the same as the infant school	Have planned that 4 out of the 5 are the same this same. The only one that is different is the we have an INSET on the first day of term in September where the infants like to use this one later.
You are finding the termly updates helpful to enable you to track your child's progress and that the structure of the parents' evening has been informative. However, you said there is still more that can be done to support you with helping your child at home and some of you have said that you would like further reports on your child's progress	Are making this the focus of our next Parents' Forum meeting to unpick what this could look like for you.
You are glad that there is now longer notice for school events but would appreciate that this continues and as much notice as possible is given. You also said that you would like a list of term dates.	We will continue to give as much notice as possible (months in advance where we can!) and will consider the most helpful way of sharing term dates.
That most of you felt that the amount of homework that your child is getting is just right. However, you would appreciate more support in how to help them, as well as easier methods for sharing the task and the results.	This is definitely something that we shall be looking at, although it might not happen until the summer term. We shall do our best!
You have enjoyed the many opportunities to come into school that were established last term	We shall be keeping this up and seeking to establish even more!
You would like a list of term dates	We will start this after Easter
Would there be a paper option for the Hiltingbury Highlights	We will trial the manageability of this
Could copies of the latest letters be available on the website	We will start doing this
Can we send out texts/reminders of forthcoming trips	We said that there is a financial cost to doing this but the dates are all available from the Highlights and the original letter

Summer Term 2014

You Said ...	So we...
<p>That some of the sports clubs don't run for very long and when these are rained off then they don't get much chance to take part.</p>	<p>The clubs that this is the case for are those run by Mr Lyon. Rather than running one club for the term, e.g. cricket, he runs shorter clubs that tie in with the local rounds of tournaments with other schools to ensure children have the chance to compete (a national curriculum requirement). However, we have bought in R and R sports company to run longer terms clubs, some of which are free and others paid for. We have also funded a hockey club.</p>
<p>That the summer term report format was not clear and that you wanted more information of what your children could (or could not) do in maths and English.</p>	<p>We wrote a letter home to all parents to explain the reason behind the move away from the personalized reading and writing comments. We could see where it had been confusing between the two sets of numbers which is something that we could have avoided. We made it the focus for a future parent forum. We explained that the changes to reporting arrangements for next year would change nationally with the removal of levels and that this report format was starting to bridge that gap.</p>
<p>You liked the end of term family picnic as a change to come together as both schools.</p>	<p>We will do it again next year – weather permitting!</p>

